

Street Manager Information Guide

All of the information around Street Manager can be found on the Street Manager 'Github' Site, this is available to all and does not require a login - <https://departmentfortransport.github.io/street-manager-docs/>

Please go onto the site to find out all you need to know, and also use the links to access the Service Desk and Ideas Board.

The Github site contains the following information;

- Service Roadmap
- Business change documents
- Registration (how to onboard) and link through to charges
- Business rules – logic and rules of Street Manager, useful to anyone managing permits
- API documentation
- Open data overview
- Release calendar – Production and Sandbox
- Service availability – list of known disruptions
- Archive of Newsletters
- Offline guidance – for use in the event of Street Manager service disruption

There are links to the following sites that will require a login to access;

- Production - <https://www.manage-roadworks.service.gov.uk>
- Sandbox - <https://www.sandbox.manage-roadworks.service.gov.uk>
- Service Desk, including release notes, known issues and knowledge base Slac– <https://streetmanager.atlassian.net/servicedesk/customer/portal/1/user/login?destination=portal%2F1>
- Ideas Board - <https://streetmanager.roadmapper.app/ideasboard/view/0>

Contacting Street Manager

There are a number of ways to contact the Street Manager team, these are;

- System issues – Service Desk (link above)
- Suggestions for improvements – Ideas Board (link above)
- Registering as a new user organisation – Github Site (link above) and see 'Registration' for information to send to register@manage-roadworks-service.gov.uk
- Register for Open Data stream – Github Site (link above) and see 'Open data overview' for action to take before registering at <https://www.gov.uk/guidance/find-and-use-roadworks-data>
- Slack channel – forum for contacting Street Manager and other users. Webinars are recorded and accessible via the #general section, and links new upcoming Webinars are found here and in Newsletters <https://dftstreetmanager.slack.com/app>
- YouTube channel – for all explanatory videos <https://m.youtube.com/channel/UC2U1cjh4KGPDCwzqc-tvbg/videos>
- Email (if not covered by contact points listed above) – streetmanager@dft.gov.uk